

ANIMAL Inc.

~~CONFIDENTIAL~~ PERSONNEL FILE N.º 007

| EMPLOYEE NAME | ADDRESS | POSITION |
|---------------|----------------------------------|---------------------------|
| Bob | 23800 Seaside Crest Trenchton | Customer Service Operator |

| BIRTHDAY | EDUCATION |
|---------------------|-------------------------|
| Day of the Tentacle | Marina Business College |

PERFORMANCE REVIEW

Customer Service can make you lose customers or make them lifelong fans. Our service team takes pride in never losing their temper or rushing customers ... even when they call in for the sixth time.

Never forward customers to IT, if you wanna live!

Animal Inc.'s service follows a strict protocol: Do not yell! Greet politely! Do not yell! Find out what the problem is! Do not yell! Troubleshoot and fix it while you do not yell!

I would tie myself in knots in a heartbeat.

\$QUID!!!

Titleholder of the employee ping-pong championships since 2020.

Bob takes double shifts in winter to take the summer off.

Has a second career in professional deep sea rock climbing.

Most chill person ever!
Once you climbed Tamu Massif, no customer can faze you.

